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CONFIRMATION NO. 3736

SERIAL NUMBER 10/736,296	FILING OR 371(c) DATE 12/15/2003 RULE	CLASS 704	GROUP ART UNIT 2626	ATTORNEY DOCKET NO. 130332.00044	
APPLICANTS Robert R. Bushey, Cedar Park, TX; John M. Martin, Austin, TX; Benjamin A. Knott, Round Rock, TX;					
** CONTINUING DATA ***** None SN					
** FOREIGN APPLICATIONS ***** None SN					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 03/23/2004					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Verified and Acknowledged <i>Samuel G. Newkay</i> SN Examiner's Signature Initials		STATE OR COUNTRY TX	SHEETS DRAWING 5	TOTAL CLAIMS 22	INDEPENDENT CLAIMS 4
ADDRESS 67942					
TITLE System, method and software for a speech-enabled call routing application using an action-object matrix					
FILING FEE RECEIVED 892	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		